

	Basic items	Contents
1	About Hygiene standards	The most important things are that every customer and our staffs always keep safety is our hotel's first priority. We concentrate on the job at hand with an awareness that each task leads to a safe, secure and comfortable stay experience. Seek to uncompromising cleanliness, hygienic environment.
2	 Check the Health status and temperature	Please refrain from visiting our hotel, cold symptoms, over 37.5°C, over 99.5F and fever. Arrived at hotel, we are going to check the temperature and check the overseas stopovers. You had fever or not feeling well, to wait room and recommend a consultation medical institution.
3	 Wearing mask	Visit at our hotel, keep wearing mask please.
4	 Hand disinfection	Inside the building, lobby, restroom and shared location, please hand disinfection every time.
5	 Washing hand of inside the building	Washing hand with soap over 30 seconds please.
6	 Cleaning and disinfection	<ul style="list-style-type: none"> •Public place We regularly clean and disinfect elevator buttons, toilets, etc., which are likely to be contacted by an unspecified number of people, such as around the lobby. •Guest room We clean and disinfect room keys, doorknobs, TV and air conditioner remote controls, telephones, chairs, tables, writing tools, toilet running water lever handles, paper holders, faucets, bathtubs, shower handles, hair dryers etc. •Restaurant / banquet hall We clean and disinfect doorknobs, tables, chairs, menu tables, table fixtures, seasoning containers, microphone equipment, etc. every time a guest uses them. •Courtesy bus Alcohol disinfectant has been installed at the boarding gate and after guests using the bus, we clean and disinfect the inside of the car.
7	 Ventilation	Our hotel to let some fresh air in everywhere. also shuttle bus, too.
8	 Food hygiene management	Their hygiene management is thorough. we clean up dish and cutlery and cutlery set high temperature cleaning.
9	 Physical distance	We have splash infection prevention shield, to prevent splash type bacteria or viruses which are of unpreventable infection type in a daily stay and enjoy our hotel. Avoid the three Cs. Do not closed spaces, crowded places, and close-contact settings. Everyone keep physical distance.
10	 Sterilizing of room key	We try to the room key put on the tray when visitor checking in because avoid contact about COVID-19.
11	 To make a cashless payment	Using a debit or credit card is a card that already has your money on that you are able to electronically pay for something without using cash with restaurant or front.
12	 Employee Initiatives	<p>In Japan, Japanese and our employees wearing mask and check the temperature before going to work everytime and to take care of ourself.</p> <p>And every employees are someone who keeps gargle and washing hands by any means necessary.</p> <p>And set the alcohol disinfection, clean up regularly and sanitised.</p>